

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re: Shrum et al.  
Serial No.: 10/813,491  
Filing Date: March 30, 2004  
For: METHODS, SYSTEMS AND PRODUCTS FOR MAINTAINING  
COMMUNICATIONS SERVICE REACHABILITY

Confirmation No.: 4902  
Group Art Unit: 2614  
Examiner: Thomas E. Satkiewicz

January 13, 2009

Mail Stop Amendment  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO OCTOBER 15, 2008 OFFICIAL ACTION**

Sir:

The present Response is provided to address the issues raised in the Office Action mailed October 15, 2008.

It is not believed that an extension of time and/or additional fee(s)-including fees for net addition of claims-are required, beyond those that may otherwise be provided for in documents accompanying this paper. In the event, however, that an extension of time is necessary to allow consideration of this paper, such an extension is hereby petitioned under 37 C.F.R. §1.136(a). Any additional fees believed to be due in connection with this paper may be charged to Deposit Account No. 50-0220.


**Amendments to the Specification** begin on Page 2 of this paper.

**Amendments to the Claims** begin on Page 3 of this paper.

**Remarks** begin on Page 7 of this paper.

**CERTIFICATION OF TRANSMISSION**

I hereby certify that this correspondence is being transmitted via the Office electronic filing system in accordance with § 1.6(a)(4) to the U.S. Patent and Trademark Office on January 13, 2008.

  
Carey B. Gregory